

## MTM The Future Today Training Schedule

Pharmacists and pharmacy technicians should arrive before 8:00 AM to sign in, turn in the Pre-Training Survey (pharmacist only), and collect training materials. Pharmacists are present for the full session. The pharmacy technician session is from 8:00 AM – 12:00 PM. Lunch is provided for all participants. Pharmacy technicians are invited to stay for the second session.

7:45-8:00 Pharmacist and Pharmacy Technician Sign-in

### SECTION 1:

8:00-9:00 Overview of MTM, Star Ratings, and EQuIPP Scores (*Nikki Scott*) **P, T**

9:00-9:05 Break

9:05-9:50 Defining the Service (*Nikki Scott*) **P, T**

9:50-10:50 MTM The Future Today Technician Protocol (*Nikki Scott*) **P, T**

10:50-11:00 Break

11:00-12:00 Patient Cases: Contacting Patients and Preparing Patient Folders (*Nikki Scott*) **P, T**

**12:00-12:30 Lunch (provided)**

### SECTION 2:

12:30-1:20 Disease State Guidelines (*Leslie Moore*) **P**

1:20-1:25 Break

1:25-2:25 Disease State Guidelines Continued (*Leslie Moore*) **P**

2:25-2:50 Patient Cases: Clinically Minded Verification (*Nikki Scott*) **P**

2:50-3:00 Break

3:00-3:30 MTM The Future Today Pharmacist Protocol (*Nikki Scott*) **P**

3:30-4:45 Patient Cases: Completing the Service (*Nikki Scott*) **P**

4:45-5:00 Questions and Adjournment (*Nikki Scott*) **P**

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